



## **Raptor V-Soft Visitor Tracking System**

### **Frequently Asked Questions**

**[www.goldenrams.com/volunteer](http://www.goldenrams.com/volunteer)**

#### ***What is the Raptor V-Soft system?***

V-Soft is a visitor registration system that is used to protect the students, faculty, and visitors at school. It enhances school security by reading visitor driver's licenses, comparing information to a sex offender database, alerting campus administrators if a match is found, then (assuming no match was made) printing a visitor badge, which includes a photo.

#### ***Why are Highlands School District schools using this system?***

Safety of the students is our highest priority. Raptor will provide a consistent system to track visitors and volunteers while keeping away people who present a danger to students and staff members.

#### ***How does it work?***

Drivers' license information is compared to a national data base of registered sex offenders from all 50 states. Raptor is only scanning the visitor's name, date of birth, and photo for comparison. The system has the ability to provide alerts on people who may jeopardize the safety of the campus. If a match is found, campus administrators and law enforcement personnel will take steps to keep the campus safe.

#### ***Who is scanned?***

All visitors wanting access to move past the school's front office will need to present a valid driver's license to be scanned using the visitor tracking system. Vendors and contractors entering areas where students are present must be scanned. All visitors must state the location they wish to visit. At the end of the visit, the badge is returned.

#### ***Besides sex offender data, is any other data is used?***

*For School VISITORS:* This is NOT a background search – no other criminal information is searched or provided such as traffic tickets, warrants, felonies, etc. The data collected is exclusively for the use of the school, school district and law enforcement. This information is not sold / shared with any outside resources.

*For School VOLUNTEERS:* School volunteers who regularly participate in PTO events, Booster groups, volunteer coaching or other activities must undergo a background check, performed by RAPTORTTrace. The form is submitted prior to volunteering and applicants are added to an Approved Volunteer List after a background check is completed. This information DOES include criminal information / activities other than the basic Raptor check-in. This information is not sold / shared with any outside resources.

#### ***What if a visitor does not have an identification card or driver's license?***

Visitors will not gain access to the campus if they do not present a driver's license, identification card, work VISA or green card.

#### ***If a "hit" comes back indicating that the person just scanned as a sexual predator or offender, what is the protocol?***

The staff member scanning the I.D. will verify that the information retrieved is correct. Administrators and law enforcement will be notified immediately. A principal will identify what kind of access the visitor needs. No identified visitor with a positive "hit" will be allowed into the building without an escort.

#### ***Does the school have the right to require visitors, even parents, to produce identification before entering the campus?***

Yes. The school needs to be sure who is visiting the campus and why they are there. The primary obligation is to keep the students safe.

#### ***What if I don't have a driver's license or state-issued ID card?***

State-issued identification cards are issued by the Pennsylvania Department of Transportation, and can be obtained by visiting your local Driver License Center.

*Find other information and forms about volunteering in Highlands schools at*

**[www.goldenrams.com/volunteer](http://www.goldenrams.com/volunteer)**